

OpenMail Terms & Conditions

Last updated: 18 June 2026

Version: 2.0

These Terms & Conditions ("Terms") govern your access to and use of OpenMail, including the OpenMail website, the OpenMail web application, account features, mailbox connection features, email viewing, email sending, Sent copy saving, local contacts, contact picker, calendar interface, files interface, profile tools, appearance settings, support pages, legal pages, and any other OpenMail services, tools, pages, or features.

Please read these Terms carefully before using OpenMail.

By accessing OpenMail, creating an account, logging in, connecting a mailbox, viewing email, sending email, using contacts, using settings, uploading a profile image, or otherwise using the Service, you agree to these Terms.

If you do not agree to these Terms, you must not use OpenMail.

1. Service provider details

Service provider / trading name: OpenMail™ Exchange

Trading as: OpenMail

Business address: 41 Norman Avenue, London, N22 5ES, United Kingdom

Contact email: hello@openmail.email

Website: <https://openmail.email>

App: <https://app.openmail.email>

Company number: Not applicable

Registered office: Not applicable — OpenMail™ Exchange is currently listed with the business address above.

VAT number: Not applicable

OpenMail™ Exchange is currently presented as a trading name/service provider rather than a limited company.

2. Important legal notice

Nothing in these Terms excludes or limits any legal rights that cannot lawfully be excluded or limited.

If you are a consumer, you may have statutory rights under UK consumer law. These Terms do not remove those rights.

Nothing in these Terms excludes or limits liability for:

1. death or personal injury caused by negligence;
2. fraud;
3. fraudulent misrepresentation;
4. breach of statutory rights that cannot lawfully be excluded;
5. any other liability that cannot lawfully be excluded or limited.

3. Other OpenMail policies

These Terms should be read together with:

1. Privacy Policy — </privacy>
2. Cookie Policy — </cookies>
3. Disclaimer — </disclaimer>
4. Help & Support — </support>
5. Frequently Asked Questions — </faq>
6. Advertisement & Sponsorship Policy — </advertisement>

If there is a conflict between these Terms and another OpenMail policy, these Terms will apply unless the other policy is clearly intended to control that specific matter.

4. Definitions

In these Terms:

“OpenMail”, “we”, “us”, and “our” means OpenMail™ Exchange, trading as OpenMail.

“You” and “your” means the person or organisation using OpenMail.

“Account” means your OpenMail account.

“Service” means OpenMail, including the website, web application, software features, tools, pages, support, legal pages, settings, mailbox features, contacts, calendar, files, and any related services.

“Mailbox” means an email account or mailbox you connect to OpenMail.

“Connected mailbox” means a mailbox that you authorise OpenMail to access.

“Mailbox provider” means the provider, mail server, hosting provider, or organisation that hosts or controls a mailbox.

“Mailbox credentials” means usernames, passwords, tokens, authentication secrets, or other details used to connect to a mailbox.

“User Content” means content you provide, send, receive, upload, store, enter, import, transmit, or process using OpenMail, including emails, message content, subject lines, contacts, addresses, profile images, files, settings, support messages, and metadata.

“Local contacts” means contacts stored inside OpenMail and not necessarily synced to any external contact provider.

“Saved contact” means a local contact you have saved or marked as trusted/saved in OpenMail.

“Beta feature” means a feature that is experimental, preview, private beta, unfinished, placeholder, or under active development.

5. What OpenMail is

OpenMail is a webmail and productivity platform.

Depending on the current version available to you, OpenMail may provide:

1. private account login;
2. mailbox connection settings;
3. IMAP mailbox folder viewing;
4. safe email header viewing;
5. safe message preview;
6. remote image blocking;
7. controlled plain-text sending;
8. Sent copy saving using controlled IMAP APPEND;
9. local contacts;
10. saved and unsaved contact management;
11. contact picker for compose;
12. compose window;
13. local or placeholder draft behaviour;
14. profile/avatar image tools;
15. appearance settings;
16. calendar interface;
17. files interface;
18. advertisement placeholders;
19. account dropdown;
20. legal and support pages.

Some features may be incomplete, disabled, placeholder-only, beta, private, or under development.

6. Beta and development status

OpenMail may include beta, preview, private beta, test, placeholder, or experimental features.

You acknowledge that beta or preview features may:

1. be incomplete;

2. contain bugs;
3. fail unexpectedly;
4. be slow;
5. behave differently from other mail clients;
6. lose local state;
7. change without notice;
8. be disabled;
9. be removed;
10. be unsuitable for critical use.

You should not rely on OpenMail beta features as your only way to access important email, contacts, drafts, files, calendar events, deadlines, or business-critical information.

7. Eligibility

You may use OpenMail only if:

1. you are legally allowed to use the Service;
2. you can enter into a binding agreement;
3. you are at least 18, or you have permission from a parent or legal guardian;
4. you use the Service lawfully;
5. you provide accurate account information;
6. you have the right to connect any mailbox you add to OpenMail.

If you use OpenMail on behalf of a business, organisation, family, household, client, or other entity, you confirm that you have authority to do so.

8. Your account responsibilities

You are responsible for:

1. keeping your account login secure;
2. using a strong password;
3. not sharing your account with unauthorised people;
4. logging out on shared devices;
5. keeping your contact details up to date;
6. reporting suspected unauthorised access;
7. using OpenMail lawfully;
8. checking recipients before sending;
9. keeping backups of important data;
10. complying with these Terms.

You are responsible for activity on your account unless it was caused by OpenMail failing to use reasonable care and skill or by something OpenMail is legally responsible for.

9. Account security

You must not:

1. share passwords;
2. publish credentials;
3. reuse important passwords across unrelated services;
4. allow unauthorised access;
5. bypass security controls;
6. attempt to access another user's account;
7. use another user's account without permission;
8. interfere with authentication or sessions.

OpenMail may restrict, suspend, or disable access where needed to protect users, mail systems, security, legal compliance, or service reliability.

10. Connected mailboxes

You may be able to connect a mailbox to OpenMail.

By connecting a mailbox, you confirm that:

1. you own or are authorised to use the mailbox;
2. you are authorised to access it through OpenMail;
3. you are authorised to send email from it;
4. the mailbox details you provide are accurate;
5. your use does not breach your mailbox provider's terms;
6. your use does not breach any law or duty owed to another person.

OpenMail is not responsible for your mailbox provider, mail server, DNS provider, domain provider, spam filter, external webmail client, or receiving mail provider.

11. Mailbox credentials

OpenMail may store mailbox credentials where needed to provide mailbox access and sending features.

Where mailbox credentials are stored, OpenMail should store them securely, for example using encryption supported by the application framework.

You understand that:

1. mailbox credentials are sensitive;
2. no online system can guarantee perfect security;
3. you should use strong mailbox passwords;
4. you should change mailbox passwords if compromise is suspected;
5. you should not send mailbox passwords through support unless specifically instructed through a secure method;
6. OpenMail will not intentionally display or log mailbox passwords.

You may clear or update mailbox credentials where the feature is available.

12. Email viewing

OpenMail may use IMAP to display mailbox folders, headers, sender details, subject lines, dates, safe previews, message content, and attachment metadata.

OpenMail may limit or block:

1. remote images;
2. tracking pixels;
3. unsafe HTML;
4. scripts;
5. forms;
6. iframes;
7. embedded objects;
8. unsafe links;
9. attachment fetching;
10. oversized or malformed content.

OpenMail may display a safe preview rather than the original full email design.

You understand that email previews may differ from other mail clients.

13. Remote images and tracking

Emails may include remote images, tracking pixels, analytics links, or external content that can reveal information to senders or third parties.

OpenMail may block or replace remote images to protect your privacy.

If a future feature allows you to load remote images, loading them may disclose information such as IP address, device details, approximate location, and opening time to the sender or third-party host.

14. Attachments

OpenMail may display attachment metadata, such as filename, MIME type, size, and attachment status.

Unless a feature clearly enables it, OpenMail may not fetch, preview, download, scan, or open attachment content.

Attachments can contain malware, scams, confidential information, or harmful files.

You should only open attachments from trusted sources and should use appropriate caution.

15. Sending email

OpenMail may allow controlled email sending through SMTP.

Current or future sending rules may include:

1. plain-text only;
2. one recipient only;
3. From address locked to your connected mailbox;
4. sending only to your own mailbox and saved contacts;
5. unsaved recipients blocked;
6. arbitrary recipients blocked;
7. multiple recipients blocked;
8. CC disabled or blocked;
9. BCC disabled or blocked;
10. attachments disabled or blocked;
11. HTML disabled or blocked;
12. rate limits;
13. duplicate-send protection;
14. abuse prevention;
15. validation of subject, body, and recipient.

OpenMail may change sending rules at any time to protect users, recipients, mail systems, reputation, deliverability, security, and legal compliance.

You are responsible for the emails you send.

16. Prohibited sending

You must not use OpenMail to send:

1. spam;
2. phishing;
3. scams;
4. malware;
5. unlawful marketing;
6. unsolicited bulk email;
7. harassment;
8. threats;
9. abusive content;
10. impersonation;
11. fraudulent invoices;
12. fake account warnings;
13. credential theft attempts;
14. illegal content;
15. infringing content;
16. misleading claims;
17. content that breaches privacy rights;
18. content that breaches confidentiality;

19. content intended to damage OpenMail, mail servers, recipients, or third parties.

OpenMail is not a bulk email marketing platform.

17. Email marketing

If you use OpenMail to send marketing or promotional messages, you are responsible for complying with applicable electronic marketing, privacy, consumer, and advertising laws.

You must not send marketing unless you have the lawful right to do so.

Where required, marketing messages must include:

1. accurate sender identity;
2. valid contact details;
3. lawful consent or another lawful route;
4. opt-out or unsubscribe mechanism;
5. truthful content;
6. no misleading subject line;
7. no hidden identity;
8. no unlawful targeting.

OpenMail may block or restrict sending that appears to be marketing, bulk sending, spam, abusive, or risky.

18. Sent copies

After SMTP sending succeeds, OpenMail may attempt to save a plain-text copy to your Sent folder using controlled IMAP APPEND.

You understand that:

1. sending and saving a Sent copy are separate steps;
2. SMTP success does not always guarantee Sent copy success;
3. Sent folder names may vary;
4. the mail server may reject APPEND;
5. Sent copies may appear after refresh;
6. Sent copies may fail even if the email was sent;
7. OpenMail may show a warning if saving the Sent copy fails.

OpenMail may use duplicate-send protection to reduce accidental duplicate sends or duplicate Sent copies.

19. Drafts

OpenMail may provide local, app-side, browser-side, server-side, mailbox-side, or placeholder draft features.

Unless clearly stated otherwise:

1. “Saved to Drafts” may be a local UI notice only;
2. the draft may not be saved to your mailbox server;
3. drafts may not appear in other mail clients;
4. drafts may be lost if browser storage is cleared;
5. drafts may be lost if a feature changes;
6. drafts should not be relied on as the only copy of important text.

You should copy important draft content somewhere safe if it matters.

20. Contacts

OpenMail may provide local contacts.

Contacts may be:

1. created from email header data;
2. saved by you;
3. unsaved by you;
4. used in the compose contact picker;
5. stored locally in OpenMail;
6. used for sending restrictions.

Unless clearly stated otherwise, OpenMail contacts are not synced with Mail-in-a-Box, CardDAV, Google Contacts, Apple Contacts, Microsoft contacts, mobile contacts, or other external contact systems.

You are responsible for checking contact details before sending.

21. Calendar

OpenMail may include a calendar interface.

Unless clearly stated otherwise:

1. calendar features may be placeholder-only;
2. calendar events may not sync with a mail server;
3. reminders may not work;
4. events may not appear in other calendar apps;
5. calendar data should not be relied on for critical appointments.

Use a trusted calendar system for important dates until OpenMail calendar sync is fully confirmed.

22. Files

OpenMail may include a files interface.

Unless clearly stated otherwise:

1. file storage may be placeholder-only;
2. uploads may be disabled;
3. downloads may be disabled;
4. storage may not be connected;
5. files may not be backed up;
6. future storage may rely on third-party providers.

You must not upload unlawful, harmful, infringing, malicious, abusive, or prohibited files.

You are responsible for keeping independent backups of important files.

23. Profile images

OpenMail may allow profile/avatar image uploads.

You must only upload images you have the right to use.

You must not upload images that are:

1. unlawful;
2. infringing;
3. abusive;
4. hateful;
5. explicit;
6. misleading;
7. impersonating another person;
8. malicious;
9. otherwise unsuitable.

OpenMail may remove profile images that breach these Terms or create risk.

24. Appearance settings

OpenMail may allow you to change appearance settings, such as theme, density, font, layout, or dark mode.

Appearance settings may be stored in your account, cookies, local storage, session storage, or browser storage.

Settings may not work perfectly on every device, browser, screen size, or accessibility configuration.

25. Advertising and sponsorship

OpenMail may display advertisement placeholders, sponsored placements, partner spaces, affiliate links, upgrade prompts, or future advertising.

Advertising should be clearly labelled where required.

OpenMail should not use private email content to build advertising profiles.

OpenMail should not sell email content or mailbox credentials to advertisers.

If real advertising, personalised advertising, ad tracking, affiliate links, or sponsored placements are introduced, additional advertising, privacy, and cookie rules may apply.

Users and advertisers should read the Advertisement & Sponsorship Policy at [/advertisement](#).

26. Paid plans and Pro features

OpenMail may currently be free, private beta, invite-only, or limited access.

OpenMail may later introduce:

1. paid plans;
2. Pro features;
3. subscriptions;
4. storage upgrades;
5. ad-free plans;
6. custom domains;
7. business accounts;
8. team features;
9. premium support;
10. billing features.

If paid features are introduced, pricing, renewal, cancellation, refund, and tax information should be shown before purchase.

We will not charge you unless you choose a paid plan or paid feature.

27. Consumer cancellation rights

If you are a UK consumer and you purchase a paid service from us at a distance, you may have cancellation rights.

Where cancellation rights apply, we will provide required pre-contract information and cancellation details.

For digital content or digital services supplied immediately, cancellation rights may be affected if you expressly request immediate performance and acknowledge that cancellation rights may be lost or reduced where the law allows.

Nothing in these Terms affects your statutory rights.

28. Your content

You retain ownership of your User Content.

You grant OpenMail a limited, non-exclusive, worldwide, royalty-free licence to host, store, transmit, display, process, copy, format, secure, and otherwise use your User Content only as necessary to:

1. provide the Service;
2. maintain the Service;
3. secure the Service;
4. troubleshoot issues;
5. provide support;
6. send messages you ask us to send;
7. save Sent copies;
8. manage contacts;
9. operate settings and features;
10. comply with law;
11. enforce these Terms;
12. prevent abuse;
13. protect users and third parties.

This licence does not give OpenMail ownership of your emails, contacts, files, or content.

29. Acceptable use

You must not use OpenMail to:

1. break the law;
2. infringe intellectual property rights;
3. violate privacy rights;
4. breach confidentiality;
5. send spam;
6. send phishing;
7. send scams;
8. distribute malware;
9. attempt credential theft;
10. impersonate others;
11. harass, threaten, or abuse others;
12. send hateful or discriminatory content;
13. exploit or harm children;
14. distribute illegal sexual content;
15. promote violence or terrorism;

16. distribute extremist content;
 17. send unlawful marketing;
 18. attack, scan, scrape, overload, or disrupt the Service;
 19. bypass security controls;
 20. reverse engineer the Service except where lawfully permitted;
 21. access other users' data;
 22. use automated sending tools without permission;
 23. resell the Service without permission;
 24. damage OpenMail's reputation or infrastructure;
 25. cause OpenMail or its mail systems to be blacklisted;
 26. use OpenMail for high-risk or emergency use;
 27. breach these Terms.
-

30. Security and abuse prevention

OpenMail may use measures to protect the Service, users, mail systems, and third parties.

These may include:

1. authentication controls;
2. CSRF protection;
3. encryption for stored mailbox secrets where supported;
4. rate limits;
5. recipient restrictions;
6. duplicate-send protection;
7. safe preview rendering;
8. remote image blocking;
9. attachment restrictions;
10. security logs;
11. abuse detection;
12. account suspension;
13. feature restriction;
14. IP/session controls;
15. support review;
16. legal compliance review.

OpenMail may process limited operational metadata to protect the service, such as timing, status, folder, recipient domain, error type, or security event.

OpenMail should not intentionally log mailbox passwords, full SMTP transcripts, full IMAP transcripts, private keys, or full email bodies for routine diagnostics.

31. Service availability

OpenMail aims to provide the Service with reasonable care and skill, but we do not guarantee uninterrupted availability.

OpenMail may be unavailable, slow, interrupted, delayed, degraded, or changed due to:

1. maintenance;
2. updates;
3. hosting issues;
4. mail server issues;
5. DNS issues;
6. third-party provider issues;
7. security incidents;
8. browser issues;
9. device issues;
10. network issues;
11. bugs;
12. high load;
13. abuse prevention;
14. legal compliance;
15. emergency changes;
16. events outside our reasonable control.

32. Backups and data loss

You are responsible for keeping independent backups of important data.

OpenMail does not guarantee that emails, contacts, files, drafts, calendar data, settings, profile images, Sent copies, or local app data will always be available, recoverable, or restorable.

Operational backups, if maintained, may not be available for individual restore requests.

Closing OpenMail does not close your mailbox provider account or delete emails stored by your mailbox provider.

33. Third-party services

OpenMail may rely on or interact with third-party services, including:

1. mailbox providers;
2. SMTP servers;
3. IMAP servers;
4. hosting providers;
5. DNS providers;
6. storage providers;
7. payment providers if introduced;
8. analytics providers if introduced;
9. advertising providers if introduced;
10. security providers;
11. browser and device services.

Third-party services are controlled by their own providers.

OpenMail is not responsible for third-party services, outages, filtering, policies, terms, security, privacy practices, or failures except where the law says otherwise.

34. Third-party links

OpenMail, emails, advertisements, and legal/support pages may contain third-party links.

We are not responsible for third-party websites, content, offers, products, services, security, privacy practices, or terms.

You should check links carefully before clicking, entering passwords, downloading files, or making payments.

35. Intellectual property

OpenMail, including its name, logo, interface, software, text, designs, icons, layouts, branding, graphics, and code, belongs to OpenMail™ Exchange or its licensors.

You must not copy, modify, distribute, sell, lease, sublicense, reverse engineer, scrape, or create derivative works from OpenMail except as allowed by law or with written permission.

You may not use OpenMail branding, logos, marks, or trade dress without permission.

You retain your rights in your User Content.

36. Trade marks

OpenMail™, OpenMail™ Exchange, and related branding may be used as trade marks or trading names.

The ™ symbol does not necessarily mean every mark is registered.

Third-party names and marks belong to their respective owners.

37. Feedback

If you provide ideas, suggestions, designs, bug reports, feature requests, comments, or other feedback, you allow OpenMail to use that feedback without payment, restriction, or obligation.

This does not transfer ownership of your private User Content.

38. Support

Support may be available through:

Email: hello@openmail.email

Help & Support: </support>

Support may be limited during beta or development.

OpenMail does not guarantee immediate support unless a separate written agreement says so.

Do not send passwords, private keys, mailbox secrets, recovery codes, or unnecessary sensitive information to support.

39. Privacy

OpenMail's handling of personal data is explained in the Privacy Policy at </privacy>.

The Privacy Policy explains what data OpenMail processes, why it is processed, lawful bases, retention, sharing, rights, security, and contact details.

You should read the Privacy Policy before using OpenMail.

40. Cookies and browser storage

OpenMail may use cookies, local storage, session storage, and similar technologies for login, security, CSRF protection, preferences, theme, density, font, local draft placeholders, app state, and service operation.

Essential cookies may be required for the Service to work.

If non-essential analytics, advertising, tracking, or third-party cookies are introduced, additional consent controls may be required.

Read the Cookie Policy at </cookies>.

41. Suspension and restriction

OpenMail may suspend, restrict, disable, or terminate your access where necessary, including if:

1. you breach these Terms;
2. you misuse the Service;
3. your use creates security risk;
4. your use creates legal risk;
5. your use harms users or third parties;

6. your mailbox appears compromised;
7. your sending appears abusive;
8. your account is used for spam or phishing;
9. payment fails for a paid plan;
10. we are required to do so by law;
11. we need to protect mail systems or reputation;
12. we discontinue the Service or a feature.

Where reasonable and safe, we may provide notice or an opportunity to fix the issue.

We may act without notice where urgent action is needed.

42. Account closure

You may stop using OpenMail at any time.

You may request account closure by contacting:

Email: hello@openmail.email

Before closing your account, you should export or save anything important.

After closure, you may lose access to local OpenMail contacts, settings, preferences, profile images, mailbox profiles, and app-specific data.

Some records may be retained for legal, security, backup, audit, dispute, or compliance purposes.

Account closure does not close your mailbox provider account.

43. Complaints

If you have a complaint, contact:

Email: hello@openmail.email

Include:

1. your name;
2. your OpenMail account email;
3. what happened;
4. when it happened;
5. what you have already tried;
6. what outcome you want;
7. screenshots or evidence if safe.

We will try to handle complaints fairly and within a reasonable time.

If your complaint relates to personal data and you are unhappy with our response, you may have the right to complain to the UK Information Commissioner's Office.

44. Disclaimers

OpenMail is provided with reasonable care and skill.

However, to the maximum extent permitted by law, OpenMail does not guarantee:

1. uninterrupted service;
2. perfect mailbox connection;
3. perfect email previews;
4. perfect email delivery;
5. inbox placement;
6. spam-filter outcomes;
7. that every Sent copy will save;
8. that every draft will persist;
9. that every attachment is safe;
10. that every link is safe;
11. that every contact is accurate;
12. that every calendar or files feature is active;
13. that beta features will continue;
14. that the Service will meet every need.

Read the Disclaimer at </disclaimer> for more detail.

45. Liability

Nothing in these Terms excludes or limits liability where it would be unlawful to do so.

Subject to that, OpenMail is not responsible for:

1. losses caused by your breach of these Terms;
2. losses caused by third-party services;
3. losses caused by mailbox providers;
4. losses caused by email delivery failure;
5. losses caused by spam filtering;
6. losses caused by phishing, scams, spoofing, or malicious emails;
7. losses caused by wrong recipients;
8. losses caused by inaccurate contacts;
9. losses caused by unsafe attachments or links;
10. losses caused by failure to keep backups;
11. losses caused by unsupported devices or browsers;
12. losses caused by beta-feature reliance;
13. indirect or consequential loss;
14. business interruption;
15. loss of profits;
16. loss of revenue;

17. loss of goodwill;
18. loss of opportunity.

If you are a business user, our total liability for all claims relating to the Service will be limited to the greater of:

1. the amount you paid OpenMail for the Service in the 12 months before the claim; or
2. £100.

If you are a consumer, this limit applies only to the extent permitted by law.

46. Business users

If you use OpenMail for business, professional, organisation, client, or work purposes, you are responsible for:

1. deciding whether OpenMail is suitable;
2. legal compliance;
3. privacy compliance;
4. marketing compliance;
5. security requirements;
6. record keeping;
7. backups;
8. client obligations;
9. employment obligations;
10. confidentiality obligations;
11. industry or regulatory obligations.

Business users agree to indemnify OpenMail against losses, claims, costs, damages, fines, and expenses arising from unlawful use, breach of these Terms, infringement of third-party rights, or misuse of the Service.

This business indemnity does not apply to consumers acting outside business purposes.

47. Consumer users

If you use OpenMail as a consumer, you have statutory rights that cannot be excluded or limited.

Nothing in these Terms removes those rights.

If there is a conflict between these Terms and mandatory consumer rights, mandatory consumer rights apply.

48. High-risk use

OpenMail is not designed for emergency, life-critical, safety-critical, regulated, medical, legal-deadline, financial-trading, or mission-critical use.

You must not rely on OpenMail as your only method for:

1. emergency communication;
2. urgent medical information;
3. court notices;
4. legal deadlines;
5. safeguarding alerts;
6. critical business operations;
7. financial trading;
8. disaster recovery;
9. official record keeping;
10. safety-critical notifications.

You should maintain alternative communication methods.

49. Export, sanctions, and unlawful use

You must not use OpenMail in breach of export controls, sanctions, anti-terrorism laws, anti-money-laundering laws, or other applicable restrictions.

OpenMail may restrict access where required by law.

50. Changes to these Terms

OpenMail may update these Terms from time to time.

If changes are material, we may take reasonable steps to notify users, such as by updating the app, posting a notice, changing the “Last updated” date, or sending a service message.

If you do not agree to updated Terms, you must stop using OpenMail.

Your continued use after changes take effect means the updated Terms apply.

51. Changes to the Service

OpenMail may modify, improve, restrict, suspend, or discontinue any feature or part of the Service.

Reasons may include:

1. security;
2. legal compliance;
3. product development;
4. beta testing;
5. user feedback;
6. abuse prevention;
7. technical limitations;

- 8. commercial changes;
- 9. third-party service changes;
- 10. operational needs.

Where reasonable, we will try to avoid unnecessary disruption.

52. Assignment

You may not transfer your rights or obligations under these Terms without our written permission.

OpenMail may transfer its rights or obligations if this does not materially reduce your rights under these Terms.

53. Severability

If any part of these Terms is found to be invalid, unlawful, or unenforceable, the remaining parts will continue to apply.

The invalid part will be treated as modified to the minimum extent necessary to make it valid, lawful, and enforceable where possible.

54. No waiver

If OpenMail does not enforce a right immediately, that does not mean the right is waived.

55. Entire agreement

These Terms, together with the Privacy Policy, Cookie Policy, Disclaimer, Help & Support page, FAQ, Advertisement & Sponsorship Policy, and any specific plan or feature terms, form the agreement between you and OpenMail for use of the Service.

56. Governing law and jurisdiction

These Terms are governed by the laws of England and Wales.

If you are a consumer living in the United Kingdom, you may bring legal proceedings in the courts of England and Wales, Scotland, or Northern Ireland depending on where you live and your mandatory rights.

If you are a business user, the courts of England and Wales will have exclusive jurisdiction over disputes relating to these Terms or the Service.

57. Contact

Questions about these Terms should be sent to:

OpenMail™ Exchange

41 Norman Avenue
London
N22 5ES
United Kingdom

Email: hello@openmail.email

58. Acceptable use summary

You must not use OpenMail for spam, phishing, scams, malware, unlawful marketing, harassment, impersonation, abuse, illegal content, infringement, attacks, unauthorised access, bulk sending, or anything that harms OpenMail, users, mail systems, or third parties.

OpenMail may suspend, restrict, or terminate access where necessary to protect the Service, users, mail systems, security, or legal compliance.

59. Important beta notice

OpenMail may include beta, preview, placeholder, or experimental features.

Beta features may change, fail, be removed, or behave differently from other services.

Keep independent backups of important emails, contacts, drafts, files, calendar entries, and account information.

60. Copyright notice

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